

# Covid-19 Vaccine Q&A (updated on 09.04.21)

## **Q: When will I get my vaccine?**

**A:** We continue to follow NHS England and the Government Covid-19 guidelines. The surgery has completed 1<sup>st</sup> and 2<sup>nd</sup> dose vaccines for all our residential homes and staff. We will hopefully complete all 2<sup>nd</sup> vaccines for housebound patients by mid-April. We have vaccinated patients 50 years and over also including patients aged 16 years to 64 with underlying health conditions (See link below for full information) this now also includes people with a high BMI and carers. Throughout April we will be calling patients for their 2<sup>nd</sup> vaccine dose, these patients will be contacted in date order of having the 1<sup>st</sup> vaccine. In May we will hopefully commence vaccinating cohort 10 calling all those aged 40 to 49, this will be dependent on the availability of vaccines.

## **Q: When will I be called for the 2nd vaccine?**

**A:** You will be called within 12 weeks for your 2nd vaccine. If you booked via NHS England they will automatically give you your 2<sup>nd</sup> appointment date, if you have booked through us we will contact you in date order of having the 1<sup>st</sup> vaccine, we ask politely that you don't contact the Surgery to check when you are due and that you wait until we contact you, this will free up our Covid Vaccine Booking Administration Team to contact more patients in the correct order.

## **Q: How will I be contacted?**

**A:** Our surgery staff will text or phone you when you are eligible. If we can't get you on the phone we will send you a letter asking you to get in touch with us, we ask that you choose option 5 on the phoneline between 9am and 5pm. Some patients may receive a letter from NHS England giving them the choice to book online, or by ringing 119 (see the next question below for more info). Please make sure we have your correct contact information including up to date mobile number.

## **Q: Why have some people received letters from NHS England asking them to book their appointments at the mass Covid-19 Vaccination Hubs via an online booking system or by ringing 119?**

**A:** The NHS are giving people alternative locations where they can offer more appointment options, this may result in you getting your vaccination quicker than using our local site or at a more convenient day/time.

## **Q: Which vaccine will I get?**

**A:** We do not have any say about which vaccine we receive but we will be able to inform you at the time of booking which one you will be getting. We continue to follow the up to date Government guidelines regarding the safety of the vaccines.

## **Q: Where will I need to go for it?**

**A:** At the moment we are doing our vaccines at the Scarborough Rugby Club, we are using this much larger venue as we are frequently sent large quantities of the vaccine which we can't safely manage to administer at the Surgery due to lack of space.

## **Q: What happens if I can't arrange transport to Scarborough?**

**A:** If you don't drive or can't arrange someone safely to take you to Scarborough you can contact the local Age Uk office on 01723 379058 who can help you arrange alternative transport.

## **Q: Do I have to sit and wait after having my vaccine?**

**A:** If you have the Pfizer vaccine you will be informed to wait 15 minutes in the building to be observed. If you have the AstraZeneca vaccine you can leave the building straight away but will be asked not to drive for 15 minutes.

## **Q: What information will I need to hand when booking my vaccine?**

**A:** If we are making the booking over the phone we will ask you for an email address, this is so that the NHS can send you a "post vaccine information" email, we will also check we have your correct ethnicity.

**Q: Where can I access the leaflet I need to read prior to my appointment?**

**A:** During Surgery opening hours we will keep copies of the leaflet outside the Surgery door for you to help yourself to or you can view it online on our website

<https://www.fileysurgery.co.uk/page1.aspx?p=22>

Please be aware that things change, often with little or no notice but we will always try and keep you up to date with the latest information.

More information can be found at <https://www.gov.uk/government/publications/priority-groups-for-coronavirus-covid-19-vaccination-advice-from-the-jcvi-30-december-2020/joint-committee-on-vaccination-and-immunisation-advice-on-priority-groups-for-covid-19-vaccination-30-december-2020#fn:1>